

Media Release

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Caring with pride: Carers Tasmania and Care2Serve are proud recipients of the prestigious Rainbow Tick

Carers Tasmania, the state's peak body for informal carers, and its service arm Care2Serve, provider of the Carer Gateway, have together become the second organisation in Tasmania to achieve Rainbow Tick accreditation.

The Rainbow Tick is Rainbow Health Australia's national accreditation program. Rainbow Tick accreditation recognises community organisations that are committed to safe, inclusive practice and service delivery for lesbian, gay, bisexual, trans and gender diverse, intersex, and queer (LGBTIQ+) people.

"We are proud to be the second organisation in the state to receive Rainbow Tick accreditation," said Carers Tasmania and Care2Serve's CEO, Dr Samantha Fox.

"This accomplishment highlights our dedication to supporting the LGBTIQ+ community and carers and underscores our commitment to inclusivity."

"At an organisational level, we foster a diverse, inclusive, and respectful workplace where employees feel safe to work and experience a sense of belonging."

"All our employees receive comprehensive training to enhance their awareness of the issues confronting the LGBTIQ+ community. This enables us to create safe and affirming experiences for carers and for each other."

"Through our work, we gain insights into the challenges and needs experienced by LGBTIQ+ carers and the people they care for," said Dr Fox.

"We recognise that LGBTIQ+ carers often face additional difficulties when accessing support services and know how important it is to have an inclusive service that reassures them that they are welcome and understood."



“We hope more carers who identify as LGBTIQ+ access the Carer Gateway service. It is a free program from the Australian Government to support unpaid family and friend carers before they reach a crisis point.”

About Care2Serve

Care2Serve is the service delivery arm of Carers Tasmania, the peak body for informal carers in the state and the sole provider of Carer Gateway program in Tasmania, an Australian Government Initiative to support family and friend carers.

Care2Serve’s vision is for Tasmania, where carers can access excellent services when needed. With a mission to work to improve the health, wellbeing, resilience, and financial security of carers and to ensure that caring is a shared responsibility of the family, community, and the government.

Care2Serve has offices in Hobart, Launceston, and Burnie.

If you need support for your caring role, please contact us on 1800 422 737 (and press 1)

About Carers

A carer is a person who provides unpaid care and support to a family member, or friend, with disability, mental ill health, a chronic or life-limiting condition, alcohol or other drug dependence, or who are frail or aged. Informal kinship carers who care for a child under the age of 18, because the parent is unable to, are also recognised as carers. Carers are predominantly family members but may also be friends, neighbours, or colleagues.

Informal carers are distinct from paid support workers, who are also colloquially called ‘carers’ but fully employed and remunerated with all the employment benefits. Conversely, family carers perform their caring duties without remuneration other than minimal carer payments and allowances from the Department of Social Services.

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